



Incedo EAP/Work-Life Solution

for efficient, effective integrated care

InfoMC's Incedo EAP software helps you deliver efficient, effective services across behavioral health, work-life, and social determinants to improve employee wellness and productivity. Incedo combines comprehensive case management with efficient management of referrals, contracts, benefits, authorizations, and payments to help you efficiently support employees and their dependents.

Incedo enables EAPs to:

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Efficiently manage employee well-being
 - Comprehensive case management driven by configurable, end-to-end workflows speed access to quality care
 - Robust program and provider network management including referrals, contracts, benefits, authorizations, and payments
 - Configurable reporting with granular data capture to support compliance and continuous quality improvement
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Remove barriers to wellness and productivity
 - Capture member needs and information with built-in assessments and intelligent search tools
 - Meet diverse member needs with work-life resources from child and elder care to educational planning, financial aid, legal consultation, retirement planning, caregiver support, and more
 - Ensure most clinically relevant and cost-effective resource usage with an intelligent provider search
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Improve quality, efficiency, and ROI
 - Efficiently administer and coordinate services and supports across community-based work-life resources
 - Increase operational efficiencies with configurable automated workflows, tasks, and actions to adhere to business rules and ensure compliance
 - Manage distinct needs of diverse employee and dependent populations with different benefits and services
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Engage to improve experience and satisfaction
 - Collaborate and exchange information across members, providers, and employers-health plans to improve decision-making and care
 - Speed turnaround times for authorizations and claims to improve experience for employees and providers
 - Engage with members with complete contact and activity management and auto-generated notifications

25 years of helping EAPs improve employee productivity and wellness

